

The weather is getting cooler, the days shorter... flu season is on its way! It's the time of year to rug up inside with a hot drink and a good book - and to get a flu shot! Even if you don't think your cold or flu impacts much on your work performance, the residents you care for may be infected and will potentially suffer more severe symptoms than you. So make sure you get immunized. And if you do get infected: stay away from work until you are 100% healthy again.

The autumn has been busy so far, with many new clients requesting our services, and home care clients starting to book staff as well. PULSE has a fantastic reputation within the industry, and clients know they will receive great service and exceptional staff when they use us. Let's keep it that way!

Stay warm and enjoy the beautiful autumn!

Karoline :o)

RESPIRE EXPO 18TH MAY: Refresh - Reflect - Refocus

PULSE will have a stand in the Burswood Grand Ballroom at the Respite Expo on Tuesday, 18th May. This is the first expo of its kind to be held in Perth, and high levels of interest are expected.

The expo will enable respite providers, community services and residential facilities to showcase their services so this is an excellent opportunity for PULSE to draw attention to its brand and services.

PULSE will showcase its aged care services as well as the homecare services, which are expanding rapidly.

If you happen to be at the expo we would love to see you so come and have a chat at our booth!

There are door prizes to be won, self care tips, as well as demos throughout the day.

And last but not least - it is FREE entry!

RESPIRE EXPO
REFRESH REFLECT REFOCUS

Do you need a break or more support?
Don't know where to start?

Burswood Grand Ballroom
Tuesday 18th May 2010
10.00 am - 6.00 pm

EVERYONE WELCOME
FREE ENTRY

FREE entry - respite and community services;
presentations; door prizes; entertainment; self-care options;
light refreshments

For details contact
FREECALL **1800 052 222***

*Calls from mobile telephones charged at applicable rates.

Commonwealth Respite and Carelink Centre

Australian Government

AVAILABILITIES - A REMINDER!

Now that we are getting busier it is more important than ever that you keep us updated with your availabilities. If we keep clients waiting for too long, they will soon go to another agency, and we - and in turn you - will miss out on shifts.

As always, we expect you to advise us of your availabilities on a weekly or fortnightly basis, and update them if there are any changes at all. We would appreciate it if you take yourself off call if you are not available anymore rather than not picking up your phone or not responding to our messages, as this will keep clients waiting.

Many of you are really good at updating us with your availabilities, and those of you who are will find that you get the amount of work you want (or probably more!). Those of you who repeatedly fail to update your availabilities will find themselves taken off our system entirely.



NEW STAFF - WELCOME!

We would like to take this opportunity to welcome new staff to the PULSE team!

We have started another recruitment drive and have already found that some of our newest additions are proving to be great assets! Especially staff who have been referred by PULSE employees seem to transition into their role really well, as they probably know what to expect from agency work.

If you are thinking of referring staff to join PULSE, please keep in mind the selection criteria listed on our website, as we cannot consider candidates who do not meet these.



PULSE NEWSLETTER

Healthcare P/L

May '10

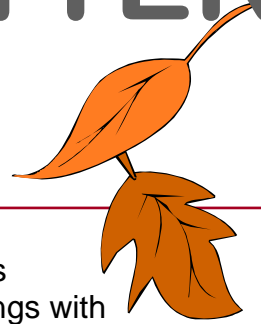


TAX TIME—UPDATE YOUR CONTACT DETAILS!

Tax time is coming upon us fast, and it is not long until the group certificates are prepared and sent out to you (by 14th July). Please make sure that you have given us the correct postal address in order to avoid delays. Alternatively, we can send the group certificate to you on email. Please notify us if you prefer this option as soon as possible. If you have selected the option to have your payslips emailed to you and you are not receiving them every week, please let us know so we can get the correct email address from you.

FLU SEASON COMING UP!

As mentioned earlier in this newsletter, the autumn brings with it the flu season, and it is particularly important in this industry to make sure you are immunized and that you do not pass on any bugs to the frail and elderly residents that you are looking after. Your GP should have a stock of the annual flu vaccination now, and it costs \$20. That's a small price to pay compared to a week or two in bed without pay! If you do catch a cold, stay on the safe side and have a day off until you feel 100% again!



STAFF SPECIAL RECOGNITION:

Sue Reid - EN

Sue must be one of PULSE's busiest nurses! Clients book her weeks in advance - and Sue happily accepts all the shifts that come her way!

Sue started working for PULSE nearly a year ago, wanting to pick up a "few" shifts here and there...

Sue is proof that if you are reliable, dedicated, and regularly update your availabilities, you will get as much work (or much more) as you like!

A certificate of appreciation is on its way to you in the post, Sue!



COFFEE BREAK

Two elderly women were eating breakfast in a restaurant one morning. Ethel noticed something funny about Mabel's ear and she said, "Mabel, did you know you've got a suppository in your left ear?"

Mabel answered, "I have? A suppository?" She pulled it out and stared at it. Then she said, "Ethel, I'm glad you saw this thing. Now I think I know where my hearing aid is."

For most men there are three ages of hair: parted, unparted and departed.

A clear conscience is usually a sign of a bad memory!

<http://www.crosskit.com>

IS IT TIME YOUR HOME LOAN HAD A HEALTH CHECK?

Life is busy enough, why waste **your** time searching for the best home loan when I can do that for you. I have over 8 yrs lending experience with access to over 30 lenders.

A review of your situation could help you achieve your financial goals, For example:

- changing your loan structure to perhaps reduce repayments or shorten your loan term

- releasing some equity in your current home to allow you to realise that dream holiday or perhaps purchase that investment property

As an added bonus for **PULSE Healthcare Employees** all new settled loans will qualify for a **\$50 Coles / Myer voucher** (including any referred loans), so tell your family and friends to get a home loan health check as well.

Become energy efficient and make just one call to me.

Craig Sawkins (Accredited Mortgage Consultant)



PULSE HEROES!

PULSE AINs Dee and Joseph came to the rescue at a facility this February, and received praise from the permanent staff for their efforts. A certificate of appreciation was sent from the facility as a thank you. It is great to know that we have such pro active staff working for PULSE, helping out where they can! Well done guys!

