



We are nearing the end of another busy year and we are happy to say that it has been a prosperous one!

Thanks to all our staff for all your hard work and for representing PULSE in such a professional manner! We have received great feedback from clients about PULSE staff and an expanding number of facilities have chosen to use PULSE as their preferred agency.

Thanks to all our clients for your business in 2008—we are looking forward to provide you with the best service possible in 2009!

Karoline :o)

SOUTH WEST EXPANSION - PULSE OPENS IN MANDURAH!

PULSE opened its Mandurah office in November this year, after we identified the need for agency staff in the South West. Kristie Roberts is our South West coordinator, and she oversees the recruitment and business development in the region. She has received a lot of positive feedback from both staff and facilities in the South West, who find it convenient to have a local agency branch.

We have had a great response to our recruitment drive in Rockingham and Mandurah, and we currently have experienced carers, RNs, cleaners and cooks available for shifts any time!



Kristie in the Community Newspaper

CLOTHING/ EQUIPMENT FOR RESIDENTS

Lily Millard (AIN) makes clothes and other equipment to help residents be more comfortable. Her prices are a lot cheaper than what you can find in shops, and some items are exclusive to Lily's "collection".

To find out more about her products and prices, give us a call and we will forward your enquiry to Lily.



CHRISTMAS PARTY!!

On Friday, 28th November, Paddy Hannan's Pub in Burswood was filled with dressed up PULSE staff who were ready to party!

Being the first get-together for our staff, there was a good turnout and a great atmosphere among all the carers and nurses. PULSE took over the dance floor at one point, before nibbles and refreshments were served.

It was great to see everyone mingle and exchange work experiences and stories. It seems PULSE staff communicate well and stick together when they are out on work placements!



Lucy joins the girls on the dance floor (reluctantly?).

in the casino and we are looking forward to catching up with you all next time!

If you have any ideas for good venues for PULSE staff to get together, please let us know and we will take it into consideration when we plan our next event.



Enjoying some drinks and nibbles after some dance floor action!

The night ended in the early hours at the casino, where unfortunately there were no reports of any major winnings...

It was a successful evening regardless of the lack of fortune

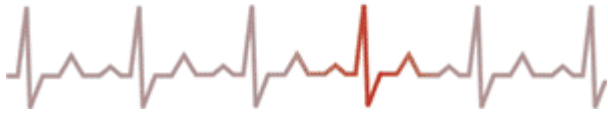
regardless of the lack of fortune

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regardless of the lack of fortune



Having a chat and a bite to eat



STAFF SPECIAL RECOGNITIONS:

Kathryn Harris RN

Kathryn is a really popular RN and we would love to be able to clone her so that all the facilities could get the privilege of her presence and expertise! She is hard working and always positive - and staff and clients always love to have her around. Thanks Kathryn!



Julie Sims AIN

We always get requests for Julie and we try to share her around as much as we can! She is a very popular carer and she is a great representative for PULSE. Keep up the good work, Julie!

GREG - PULSE'S LATEST ADDITION

Some of you may have noticed a new voice on our phones for the past month... That would be Greg - the latest addition to the PULSE Team!



Greg will be working with bookings on the phones as well as chatting to you about any problems you may have, or answer any questions relating to your shifts.

He has extensive experience with customer service from running his own business, and he is also familiar with many aspects of the health industry.

COFFEE BREAK - DID YOU KNOW THAT...

- Being unmarried can shorten a man's life by ten years?
- In New York City, approximately 1,600 people are bitten by other humans annually?
- The average day is actually 23 hours, 56 minutes and 4.09 seconds? We have a leap year every four years to make up for this shortfall
- The month of December is the most popular month for weddings in the Philippines
- The Christmas seasons begins after sunset on December 24th and lasts until January 5th. This is also known as the twelve days of Christmas



More interesting facts on: www.amusingfacts.com

BREAKS ON TIMESHEET

Please ensure that meal breaks are entered on timesheets in the appropriate column and then deducted from the total hours of the shift before the timesheets are faxed off to PULSE's office on a Monday morning. Correct entry on the timesheets saves a lot of time and confusion and it ensures that staff are paid and clients are charged the correct amount.



IS IT TIME YOUR HOME LOAN HAD A HEALTH CHECK?

Life is busy enough, why waste **your** time searching for the best home loan when I can do that for you. I have over 5yrs lending experience with access to over 30 lenders.

A review of your situation could help you achieve your financial goals, For example:

- changing your loan structure to perhaps reduce repayments or shorten your loan term

- releasing some equity in your current home to allow you to realise that dream holiday or perhaps purchase that investment property

As an added bonus for **PULSE Healthcare Employees** all new settled loans will qualify for a **\$50 Coles / Myer voucher** (including any referred loans), so tell your family and friends to get a home loan health check as well.

Become energy efficient and make just one call to me.

Craig Sawkins (Accredited Mortgage Consultant)

A1 Finance "We do the work for you"



**MERRY CHRISTMAS
FROM ALL OF US
AT PULSE!!**